Kansas Administrative Regulations

Department of Health and Environment

Article 34.—Hospitals—Part 2. Ambulatory Surgical Centers.

28-34-52a. Patient rights.

(a) The governing authority shall ensure that the facility establishes policies and procedures that support the rights of all patients. At a minimum, each facility shall ensure that each patient has a right to the following:

(1) Receive respectful care given from competent personnel;

(2) receive information of the proposed treatment or procedures to be performed, potential complications, and expected outcomes;

(3) make health care decisions;

(4) access information contained in the patient's medical record, within the limits of state law, by each patient or patient's designated representative;

(5) maintain privacy and security of self and belongings during the delivery of patient care service;

(6) be informed of expected services and financial charges and receive an explanation of the patient's bill; and

(7) be informed of the facility's policies regarding patient rights.

(b) Grievances and complaints. The facility's policies and procedures shall establish a mechanism for responding to patient grievances and complaints.

(c) Reporting of grievances or complaints. Each person having a grievance or complaint pertaining to the provision of any patient services in an ambulatory surgical center may direct the grievance or complaint to the licensing department.

(d) Reporting of abuse, neglect, or exploitation.

(1) Each administrator of an ambulatory surgical center shall be responsible for reporting any incidents of abuse, neglect, or exploitation of any patient, in accordance with K.S.A. 39-1401 et seq., and amendments thereto.

(2) Each administrator of an ambulatory surgical center shall be responsible for reporting any incidents of abuse or neglect of children in accordance with K.S.A. 38-1521 et seq., and amendments thereto.

(Authorized by and implementing K.S.A. 65-431; effective April 20, 2001.)

***** Authenticated Kansas Administrative Regulation *****